

PILOT Parent Questionnaire

1. Pre-inspection questionnaire: parent/carer

As a parent/carer, please tell us what you think about the school your child attends. Read each statement considering your own experiences and tick the box that best fits with what you think. For some questions, you will have an opportunity to explain why you have chosen that answer, if you want to.

Your opinion matters to us. We will use your answers to help us understand what you think about your child's school. We may use your answers and the responses of other parents/carers to help us understand what parents/carers think about schools across Wales.

The questionnaire is anonymous. Your responses are confidential, and we do not ask for your name.

Estyn inspectors will:

read your answers

never disclose your individual responses to your child's school or anyone outside of Estyn

The only time we may share information with other people is if we have concerns about the safety of pupils.

Selected language

Selected tracking link

1. My child likes this school

- All the time
- Most of the time
- Almost never
- Never

2. The school helped my child settle in well when they started

- Agree
- Disagree

3. I believe that my child is safe in school

- Agree
- Disagree

4. I believe the school deals with any incidents of bullying, harassment or discrimination well

- Agree
- Disagree
- Not applicable

5. The school offers my child a range of interesting learning experiences, including educational trips and visits

- Agree
- Disagree

6. My child receives the additional support they need

- Agree
- Disagree
- Not applicable

7. The school keeps me well informed about my child's progress

- Agree
- Disagree

8. The school considers my views and feedback and, if needed, responds to it

- Agree
- Disagree

9. If I share problems or issues with the school, leaders respond and deal with them appropriately

- Agree
- Disagree
- Not applicable

10. The school shares important information with me in a timely and clear way

- Agree
- Disagree

11. I would recommend this school to another parent/carer

- Agree
- Disagree

12. If you wish to explain any of your responses or if there is anything else you feel the inspection team should know, please use this space.

The views of parents and carers are a valued part of our school inspection process. We would like to encourage all parents/carers to share your views about your child's school/PRU through our parent/carer questionnaire. The reporting inspector will have time before the inspection to read your comments and this information is shared with the inspection team.

Questionnaires are available in multiple languages and there is an open text box for you to share more specific feedback. Please be assured that your feedback is confidential to Estyn and is only made available to the inspection team.

We will also hold a brief face-to-face meeting for parents/carers on the first day of the inspection. If you are unable to share your views via the questionnaire you are welcome to join this brief meeting

If you have any safeguarding concerns please email us on safeguarding@estyn.gov.wales or telephone us on 02920 446446

Your answers will be stored securely on our databases in line with our data retention policy. For information about how we handle your personal information please refer to our privacy notice: [Privacy statement | Estyn \(gov.wales\)](#)

