

**From:** [Robert Gairey](#) on behalf of [Enquiries](#)  
**To:**  
**Subject:** 09 23 03 Request for information – Mobile  
**Date:** 13 October 2023 13:04:49

---

Dear

I am writing in response to your request under the Freedom of Information Act (FOIA) to be provided with information on the series of questions listed in your email below.

Under FOIA, Estyn is required to:

- (i) confirm or deny whether it holds the information of the description specified in the request
- (ii) communicate the information requested to the applicant

In response to your queries, I can confirm the following:

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three - **Vodaphone**
2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend. – **Under 20K average annual spend**
3. Number of Connections- Number of connections for each network provider. **(Number of voices only devices, voice and data devices, data only devices)** please provide me with the breakdown and not the overall total. – **143 Voice and Data connections, 95 Data Only connections**
4. Duration of the contract- please state if the contract also includes contract extensions for each provider. - **2 years – optional 12-month extension**
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. **(if there are multiple start dates, could you please provide me with the earliest date for each provider) – 1<sup>st</sup> October 2023**
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.- **30<sup>th</sup> September 2025**
7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract. – **June 2025**
8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title. – **Our service is provided under a**

**Framework with CCS RM6116 - Network Services 3 – via Daisy Corporate Services Trading Limited**

9.If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.- **N/A**

Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.- **N/A**

Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status? – **N/A**

If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract? – **Direct Award to Service Offerings from suppliers in lot 4b of the RM6116 Catalogue**

I hope that this information is helpful to you.

If you are not satisfied with the response Estyn has made regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to the Feedback and Complaints Manager, and receive no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner, who can be contacted at:

Information Commissioner's Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 745  
Fax: 01624 524510  
Email: [enquiries@ico.gsi.gov.uk](mailto:enquiries@ico.gsi.gov.uk)

Yours sincerely

---

Robert Gairey  
Swyddog Arweiniol Cyhoeddiadau / Lead Officer: Publications

Estyn

Arolygiaeth Ei Fawrhydi Dros Addysg A Hyfforddiant yng Nghymru His Majesty's Inspectorate For Education and Training in Wales

Cyfeiriad: Llys Angor, Heol Keen, Caerdydd, CF24 5JW

Address: Anchor Court, Keen Road, Cardiff, CF24 5JW Ffôn Estyn/Estyn Phone: 02920 446309

E-bost/E-mail: [robert.gairey@estyn.gov.wales](mailto:robert.gairey@estyn.gov.wales)

Gwefan/Website: [www.estyn.llyw.cymru](http://www.estyn.llyw.cymru) / [www.estyn.gov.wales](http://www.estyn.gov.wales) Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth.

Estyn welcomes correspondence in both English and Welsh. Correspondence received in either language will be given equal priority.

Dilynwch @EstynAEF / Follow @EstynHMI

---

**From:**

**Sent:** 19 September 2023 15:19

**To:** Enquiries <Enquiries@estyn.gov.uk>

**Subject:** 09 23 01 Request for information – Mobile

RHYBUDD: Deilliodd yr e-bost hwn o du allan i system E-bost ESTYN. Peidiwch ag ateb, na chlicio ar ddolenni nac agor atodiadau oni bai eich bod yn adnabod cyfeiriad e-bost yr anfonwr ac yn gwybod bod y cynnwys yn ddiogel. WARNING: This email originated from outside ESTYN's email system. Do not reply, click links or open attachments unless you recognise the sender's email address and know the content is safe.

Dear FOI Officer,

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

**You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:**

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.

3. Number of Connections- Number of connections for each network provider.  
**(Number of voices only devices, voice and data devices, data only devices)**

please provide me with the breakdown and not the overall total.

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. **(if there are multiple start dates, could you please provide me with the earliest date for each provider)**

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

9. If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?

If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

Click [here](#) to report this email as spam.