

**From:** [Robert Gairey](#) on behalf of [Enquiries](#)  
**To:**  
**Cc:** [Enquiries](#)  
**Subject:** 11 22 03 Request - Data Centre - response  
**Date:** 25 November 2022 07:59:00  
**Attachments:**

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Dear

Thank you again for your email, in which you formally request information in regards to Estyn's Data Centre documents.

When dealing with requests for information made under the Freedom of Information Act 2000 (the 'Act'), Estyn's obligations include:-

1. Confirming or denying whether it holds information of the description specified in the request; and
2. Communicating the information requested to the applicant.

There are a number of exemptions under the Act that impact these obligations. Estyn is required to consider whether an exemption applies in the context of the information being released into the public domain, not just in the context of the information being released to the particular applicant that has requested the information.

If Estyn releases information in response to a Freedom of Information request, this is essentially a decision that the information can be released in response to any similar request from any member of the public.

In response to your request, I attach a pdf file presenting the information in relation to each relevant contract. The contact person in the first instance would be our Procurement Manager Alison Palmer, who can be reached at [alison.palmer@estyn.gov.uk](mailto:alison.palmer@estyn.gov.uk) Telephone number 02920 446513.

If you are not satisfied with the decision Estyn has taken regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to the Feedback and Complaints Manager, and received no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner through their website:

<https://ico.org.uk/about-the-ico/who-we-are/wales-office/>

Telephone: 0303 123 1113

Email: [enquiries@ico.gsi.gov.uk](mailto:enquiries@ico.gsi.gov.uk)

Yours sincerely

**Robert Gairey**

Swyddog Arweiniol Cyhoeddiadau / Lead Officer: Publications

## **Estyn**

**Arolygiaeth Ei Fawrhydi Dros Addysg A Hyfforddiant yng Nghymru  
His Majesty's Inspectorate For Education and Training in Wales**

**Cyfeiriad:** Llys Angor, Heol Keen, Caerdydd, CF24 5JW

**Address:** Anchor Court, Keen Road, Cardiff, CF24 5JW

**Ffôn Estyn/Estyn Phone:** 02920 446309

**E-bost/E-mail:** [robert.gairey@estyn.gov.wales](mailto:robert.gairey@estyn.gov.wales)

**Gwefan/Website:** [www.estyn.llyw.cymru](http://www.estyn.llyw.cymru) / [www.estyn.gov.wales](http://www.estyn.gov.wales)

Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth.

Estyn welcomes correspondence in both English and Welsh. Correspondence received in either language will be given equal priority.



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**From:**

**Sent:** 01 November 2022 10:23

**To:** Enquiries <[Enquiries@estyn.gov.uk](mailto:Enquiries@estyn.gov.uk)>

**Subject:** Request - Data Centre

RHYBUDD: Deilliodd yr e-bost hwn o du allan i system E-bost ESTYN. Peidiwch ag ateb, na chlicio ar ddolenni nac agor atodiadau oni bai eich bod yn adnabod cyfeiriad e-bost yr anfonwr ac yn gwybod bod y cynnwys yn ddiogel. WARNING: This email originated from outside ESTYN's email system. Do not reply, click links or open attachments unless you recognise the sender's email address and know the content is safe.

Data Manager/Officer,

Please acknowledge this request as soon as the request has been accepted.

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
4. Brand: Please state the brand of hardware or software
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
11. Number of Physical Server: Please can you provide me with the number of physical servers.
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Kind regards

Click [here](#) to report this email as spam.

Title	Supplier	Contract/Framework/PO Ref	Procurement Route	Contract Start Date	Contract Term	Contract End Date	Financial Year Awarded	Spend (Annual)
Office calls (Lync), HMI Broadband & HMI telephone lines.	GAMMA	NPS Framework	ITQ	01/04/2020	3 YEARS	31/03/2023	19-20	£20,000
Multi-Function-Devices (Photocopier) Contract	Konica	CON14 2019-20	CCS3781 Lot 2	31/12/2019	3 yrs with option to extend 2 yrs	31/12/2022	19-20	<£10,000
Mobile and Data	Daisy Corporate Services Trading Limited	CON03 2021-22 / Framework - Crown Commercial Services RM3808 Lot 6 Direct Award	Framework - Crown Commercial Services RM3808 Lot 6 Direct Award	01/10/2021	24 Months + option of 12 months extension	30/09/2023	21-22	<£15,000
CON06 21-22 - OUTSOURCED IT	BZB IT	ITT	ITT	07/02/2022	2 YRS	06/02/2024	21-22	£60,000
CON 09 21-22 Zoom Licences	15K	CON 09 21-22	ITQ	14/02/2022	1 year	14/02/2023	21-22	<£10,000
Penetration Testing	Cognisys Ltd	CON04 22-23	ITT	04/10/2022	1 year +2 years on extension	03/10/2023	22-23	<£10,000