

**This document is also
available in Welsh.**

Pre-inspection questionnaire: parents/carers

As a parent/carer, please tell us what you think about the setting your child attends.

Please read each sentence, think about your experiences as a **parent/carer**, and then tell us how much you agree by ticking the box that fits most appropriately.

If a statement does not apply to you, or you do not know about it, then please tick the 'Do not know' box.

Your individual responses will remain confidential. We will never disclose individual comments to the setting or to anyone outside of CIW and Estyn.

1. Overall I am satisfied with the setting

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

2. My child likes this setting

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

3. I received information about the setting that enabled me to make an informed choice about whether to use the setting

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

4. My child was helped to settle in well when he or she started at the setting

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

5. My child has a keyworker who ensures that his or her needs are met

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

6. My child is making good progress at the setting

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

7. Children behave well in the setting

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

8. The care is good

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

9. The teaching is good

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

10. Staff treat all children fairly and with respect

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

11. My child is encouraged to be healthy and to take regular exercise

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

12. My child is safe at the setting

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

13. My child receives appropriate additional support in relation to any particular individual needs

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

14. I am kept well informed about my child's progress

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

15. I feel comfortable about approaching the setting with questions, suggestions or a problem

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

16. I understand the setting's procedure for dealing with complaints

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

17. My child is well prepared for moving on to school

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

18. There is a good range of activities including trips or visits

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

19. The setting is well run

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Do not know

20. If you wish to explain any of your responses or to add any further comments, please use this space

If there are any concerns of a safeguarding nature, please email us on safeguarding@estyn.gov.wales or telephone us on 02920 446446

For information about how CIW and Estyn handle personal information supplied to us please refer to the privacy notice on their respective websites:

CIW - <https://careinspectorate.wales/sites/default/files/2018-07/180723-privacy-notice-en.pdf>

Estyn - <https://www.estyn.gov.wales/privacy-statement>