

From: [Robert Gairey](#)
To:
Subject: FOI request - response
Date: 12 July 2021 12:19:00
Attachments:

Dear

Thank you again for your email, in which you formally request information in regards to technologies.

When dealing with requests for information made under the Freedom of Information Act 2000 (the 'Act'), Estyn's obligations include:-

1. Confirming or denying whether it holds information of the description specified in the request; and
2. Communicating the information requested to the applicant.

There are a number of exemptions under the Act that impact these obligations. Estyn is required to consider whether an exemption applies in the context of the information being released into the public domain, not just in the context of the information being released to the particular applicant that has requested the information.

If Estyn releases information in response to a Freedom of Information request, this is essentially a decision that the information can be released in response to any similar request from any member of the public.

In response to your request, I can confirm the following:

	Name of technology	Version used
HR	Tensor.Net Business Edition and Self Service module	v 4.4.0.21
Payroll	Not our contract – we outsource payroll administration to Welsh Government.	Not known
L&D	Not applicable	
Finance	Exchequer	V13.1.0.001
Procurement	Not applicable	
Contact Centre	Not applicable	

2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR	Only payroll and pension administration are outsourced	Welsh Government	Ongoing
Payroll	N/A – not our	N/A	N/A

	contract		
L&D	N/A	N/A	N/A
Finance	N/A	N/A	N/A
Procurement	N/A	N/A	N/A
Contact Centre	N/A	N/A	N/A

If you are not satisfied with the decision Estyn has taken regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to the Feedback and Complaints Manager, and received no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner through their website:

<https://ico.org.uk/about-the-ico/who-we-are/wales-office/>

Telephone: 0303 123 1113

Email: enquiries@ico.gsi.gov.uk

Yours sincerely

Robert Gairey

Swyddog Arweiniol Cyhoeddiadau / Lead Officer: Publications

Estyn

**Arolygiaeth Ei Mawrhydi Dros Addysg A Hyfforddiant yng Nghymru
Her Majesty's Inspectorate For Education and Training in Wales**

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Gwefan/Website: www.estyn.llyw.cymru / www.estyn.gov.wales

Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth.

Estyn welcomes correspondence in both English and Welsh. Correspondence received in either language will be given equal priority.



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From:

Sent: 15 June 2021 11:16

To: Enquiries <Enquiries@estyn.gov.uk>

Subject: FOI request

Dear Estyn,

Under the Freedom of Information Act, please could I request the following information:

1) Please advise what technologies (including version) you use for:

	Name of technology	Version used
HR		
Payroll		
L&D		
Finance		
Procurement		
Contact Centre		

2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR			
Payroll			
L&D			
Finance			
Procurement			
Contact Centre			

Please can you email the answers back and if you have any questions or need further clarification, please do not hesitate to contact me.
Regards,