

Questionnaire for learners (Welsh for Adults)

Please tell us what you think about your provider.

Read each sentence, think about your experience at your provider, and then tell us how much you agree by ticking the box that fits what you think.

Please think about yourself and your own experiences at your provider, not the experiences of others. Please give us your own honest answers.

If a statement does not apply to you, or you do not know about it, then please tick the 'Do not know' box.

Your individual responses will remain confidential. Only the Estyn inspectors will read them and they will not tell your tutors what you say. We will never disclose your individual comments to the provider or to anyone outside of Estyn.

Questionnaire for learners – Welsh for Adults

Please choose: Male Female Prefer not to say
 Age Group: 16-19 20-24 25-40 41-60 over 60

Please choose: Intensive course (2 or more sessions a week or block courses)
 Course type: Non-intensive course (once a week)

Please choose: Virtual or blended learning course
 Course format: Face-to-face course

Please choose: Course open to the public
 Type of provision: Welsh in the Workplace

Questions

If a statement does not apply to you, or you do not know about it, then please tick the 'Do not know' box.

	Please select the most appropriate response	Strongly agree	Agree	Disagree	Strongly Disagree	Do not know
1	I was given good information by my provider when I was choosing my course.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
2	I have been given good advice about what courses will be available when I have finished my present course.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
3	Staff helped me in the first few weeks of my course	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
4	I get good personal support from my tutors.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
5	There are other effective types of support available for me.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
6	Staff show all learners respect and listen to their views and concerns.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
7	Staff act on the views of learners.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
8	Staff help me to understand and to respect people from different backgrounds.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
9	Learners show respect and support one another well.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
10	Staff help me to learn and to make progress.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
11	I feel safe and free from harassment in my place of learning.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know
12	I enjoy my learning.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="checkbox"/> Do not know

13	Staff use good quality learning materials.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know
14	My teachers have good knowledge of their subject.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know
15	I have access to enough books and equipment to do my work.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know
16	Staff give me useful feedback on how I can improve my work.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know
17	My learning will help me to achieve my goals as a Welsh learner.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know
18	Taking part in this course has helped me to improve my life skills.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know
19	Taking part in this course has helped me to become involved in my community or Welsh speaking networks.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know
20	I would recommend this Welsh for Adults provider to other people.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Do not know

If you wish to explain any of your answers or add any further comments, please use this space.

If there are any concerns of a safeguarding nature please email us on safeguarding@estyn.gov.wales or telephone us on 02920 446446

For information about how we handle personal information supplied to us please refer to our privacy notice: <https://www.estyn.gov.wales/document/privacy-notice>

Please return in a sealed envelope to FREEPOST ESTYN