

Pre-inspection questionnaire: learners

Please tell us what you think about your training provider.

Read each sentence, think about your experience at your training provider, and then tell us how much you agree by ticking the box that fits what you think.

Please think about yourself and your own experiences at your training provider, not the experiences of others. Please give us your own honest answers.

If a statement does not apply to you, or you do not know about it, then please tick the 'Do not know' box.

Your individual responses will remain confidential. Only the Estyn inspectors will read them and they will not tell your trainers or assessors what you say. We will never disclose your individual comments to the training provider or to anyone outside of Estyn.

Questionnaire for Learners

Work-based learning

Name of partnership: _____

Provider: _____

Please choose: Male Female Prefer not to say

Age Group: under 16 16-19 20-24 25-60

Questions

If a statement does not apply to you, or you do not know about it, then please tick the 'Do not know' box.

1	I like my training programme	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
2	I received good information from my provider when I was choosing my training programme	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
3	I have received good advice about what I can do when I have finished my training programme.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
4	My induction has helped me to settle in to my training programme well	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
5	I get good personal support from my trainers or assessors.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
6	I understand my initial assessment results and what I need to do to improve	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
7	The provider helps me to improve my literacy, numeracy and digital literacy well	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
8	Staff give me learning opportunities and support in Welsh and/or English according to my choice.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
9	(Welsh speaking learners only) If I want, I can access support for my learning through the medium of Welsh	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
10	(Welsh speaking learners only) If I want, I am able to complete assessments through the medium of Welsh	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know

11	My concerns and views are listened to and acted upon by the provider	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
12	Staff help me to understand and to respect people from different backgrounds.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
13	I get given challenging targets to complete assessments by assessors and trainers	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
14	My employer supports me well in the workplace	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
15	I feel safe and free from harassment in my workplace	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
16	I enjoy my learning.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
17	I am given good quality learning materials.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
18	I get useful written and verbal feedback on how I can improve my work from assessors and trainers.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
19	Taking part in this training programme has helped me to improve my life skills.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
20	My learning has helped improve my attitudes to keeping healthy and safe.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know
21	I would recommend this training provider to other people.	<input type="radio"/> Strongly Agree	<input type="radio"/> Agree	<input type="radio"/> Disagree	<input type="radio"/> Strongly Disagree	<input type="radio"/> Don't know

If you wish to explain any of your answers or add any further comments, please use this space.

If you feel unsafe in the workplace please speak to someone you trust or share your concerns with us on safeguarding@estyn.gov.wales or telephone us on 02920 446446

For information about how we handle personal information supplied to us please refer to our privacy notice: <https://www.estyn.gov.wales/document/privacy-notice>

Please return in a sealed envelope to FREEPOST ESTYN