

SAFEGUARDING

children, young people and vulnerable adults



Rhagoriaeth i bawb – Excellence for all

Arolygiaeth Ei Mawrhydi dros Addysg
a Hyfforddiant yng Nghymru

Her Majesty's Inspectorate
for Education and Training in Wales

GOOD PRACTICE GUIDE

- **TREAT** all children, young people and vulnerable adults with respect
- **AVOID** inappropriate conduct in speech or action
- **CHALLENGE** unacceptable behaviour
- **RESPECT** the rights of individuals to privacy and dignity
- **BE CAUTIOUS** when discussing sensitive issues with children, young people, vulnerable adults and parents/carers
- **CONTACT** Estyn's lead inspector for safeguarding or deputy, and if on inspection your reporting inspector or sector lead.

RESPONDING TO DISCLOSURE

- **DO** listen and continue to listen
- **DO** explain what will happen next
- **DO** report all allegations/suspicions of abuse to Estyn's safeguarding officer or deputy
- **DO** seek help from medical staff, social services or the police if there is immediate risk
- **DO** record details on the Estyn safeguarding log within the hour
- **DO NOT** question or investigate
- **DO NOT** pass judgement or draw conclusions
- **DO NOT** promise confidentiality
- **DO NOT** discourage children, young people or vulnerable adults who want to talk to you about attitudes or behaviour of others
- **DO NOT** allow yourself to be alone with children, young people or vulnerable adults

IMPORTANT CONTACT DETAILS

Safeguarding Officer: **02920 446482/ 02920 446484 (24 hrs)**

Office: **02920 446446 (office hours only)**

Email: **safeguarding@sharepoint.estyn.gov.uk**



www.estyn.gov.uk