SAFEGUARDING
children, young people and vulnerable adults

GOOD PRACTICE GUIDE

→ TREAT all children, young people and vulnerable adults with respect
→ AVOID inappropriate conduct in speech or action
→ CHALLENGE unacceptable behaviour
→ RESPECT the rights of individuals to privacy and dignity
→ BE CAUTIOUS when discussing sensitive issues with children, young people, vulnerable adults and parents/carers
→ CONTACT Estyn’s lead inspector for safeguarding or deputy, and if on inspection your reporting inspector or sector lead.

RESPONDING TO DISCLOSURE

→ DO listen and continue to listen
→ DO explain what will happen next
→ DO report all allegations/suspicions of abuse to Estyn’s safeguarding officer or deputy
→ DO seek help from medical staff, social services or the police if there is immediate risk
→ DO record details on the Estyn safeguarding log within the hour
→ DO NOT question or investigate
→ DO NOT pass judgement or draw conclusions
→ DO NOT promise confidentiality
→ DO NOT discourage children, young people or vulnerable adults who want to talk to you about attitudes or behaviour of others
→ DO NOT allow yourself to be alone with children, young people or vulnerable adults

IMPORTANT CONTACT DETAILS

Safeguarding Officer: 02920 446482/ 02920 446484 (24 hrs)
Office: 02920 446446 (office hours only)
Email: safeguarding@sharepoint.estyn.gov.uk

www.estyn.gov.uk