

By email

26 May 2017

Dear

Request for information under the provisions of the Freedom of Information Act

I am writing in response to your request under the Freedom of Information Act (FOIA), received by email on 5th May 2017 to be provided with information on bespoke software systems in answer to the questions you provided.

Under the FOIA, Estyn is required to:

- (i) confirm or deny whether it holds the information of the description specified in the request; and
- (ii) communicate the information requested to the applicant. You should note that this is effectively a decision that the information can be released into the public domain and not simply to the specified applicant.

Having reviewed the information held by Estyn a response to your questions is as set out below.

1. Does your organisation use any **bespoke software systems**? **No**
2. Is your organisation in the process of exploring the scope or planning the procurement of a **bespoke software system** **No** or an **off-the-shelf commercially branded software system** which you envisage will require **bespoke development** to fit your organisation's needs? **Yes**

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Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth. | Estyn welcomes correspondence in both English and Welsh. Correspondence received in either language will be given equal priority.

If yes, please kindly complete the following questions:

- Will this system/s integrate with your organisation's financial management system/s? **No.**
- Will this system/s enable e-payments, online payments or BACS transactions? **No**
- Will this system/s automate processes or data currently managed by spreadsheets? **No**
- Will this system/s automate paper based processes? **No.**
- Will this system/s capture large volumes of data from outside your organisation? **Yes.**
- When is the prospective go-live date for such system/s? **We are currently in requirement gathering stage, and no decisions have yet been made.**
- What is the estimated budget for such system/s over the intended contractual period (rough order of magnitude)? **Unknown.**
- Who will be the technical and procurement lead for these project/s? **Not yet assigned**

If you require any further information please do not hesitate to contact me.

If you are not satisfied with the response Estyn has made regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to Robert Gairey, Feedback and Complaints Manager, and received no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner, who can be contacted at:

Information Commissioner's Office
Wycliffe House, Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 01625 545 745

Fax: 01624 524510

Email: enquiries@ico.gsi.gov.uk

Yours sincerely

Fol Case Officer